

Article 1 – General

The General Terms and Conditions of Sale contained herein (“General Conditions”), shall apply to (i) all offers, quotations, Order Confirmations, as hereinafter defined, issued by Nexeo Plastics Europe BV, or any affiliate thereof (“Supplier”) and (ii) all Agreements as hereinafter defined between Supplier and any prospective buyer (“Buyer”).

1. “Order Confirmation” shall mean the written confirmation by Supplier to sell or supply to Buyer the products and/or services described therein. “Purchase Order” shall mean the written or verbal order by Buyer to purchase from Supplier any products and/or services.
2. An agreement (“Agreement”) shall be entered into if and when (i) the Supplier has confirmed the Agreement and accepted the related Purchase Order in writing by means of an Order Confirmation, or (ii) if Supplier did not send an Order Confirmation, Supplier has begun with providing the products and/or services and the Buyer did not immediately object to this in writing. Until such time as specified herein, a Purchase Order shall not be binding on Supplier.
3. Supplier may withdraw its offers and quotations without notice at any time before an Agreement between Supplier and the Buyer comes into existence.
4. Cancellation of a Purchase Order and products and/or services returned for credit shall not be accepted. Purchase Order shall be deemed binding on the Buyer and open for acceptance by Supplier for the validity period specified therein, or if not specified therein, for a period of 180 days from the issue date. Unilateral cancellation by Buyer within such period shall not be valid.
5. Upon entering into an Agreement with Supplier, Buyer is deemed to have accepted the General Conditions as an integral part of the Agreement. Unless Supplier expressly agrees otherwise in writing, the Order Confirmation, Agreement, and the General Conditions prevail over any conflicting or additional terms or conditions stipulated or referred to by Buyer. No variations or waivers relating to the Order Confirmation, Agreement or General Conditions shall be valid unless agreed to in writing by Supplier.

Article 2 – Prices

1. At any time before the conclusion of an Agreement, all of Supplier’s offered, quoted, published or notified prices are non-binding and are subject to alteration at any time without prior notice and, without limitation, may be altered to reflect any increase in cost to Supplier caused by the imposition or levying by any governmental or other authority of any country of any import or other duty, tax or charge.
2. Unless expressly described otherwise in the Agreement, all prices are quoted exclusive of taxes, duties, levies, packaging and carriage and based upon per Article 4 below.
3. All sales shall be invoiced (i) inclusive of all applicable duties, taxes, levies and other charges as well as the costs of carrying out customs formalities payable upon export; and (ii) at any time after the applicable products and/or services have been dispatched or supplied by Supplier or at such other times as may be specified in the Agreement or otherwise agreed by Supplier and Buyer in writing.

Article 3 – Terms of Payment

1. All payments shall be made in the currency stated on the invoice, within the time period stated on the invoice or otherwise as may be specified in the Agreement or otherwise agreed by Supplier and Buyer in writing and Supplier reserves the right to require full or partial payment in respect of any products or services in advance of delivery of the products or performance of the services and/or to otherwise obtain security for payment. All payments shall be made in full without any deduction or set-off for any reason whatsoever, unless specified otherwise in the invoice. Buyer shall not be entitled to suspend its payment obligations.
2. Without prejudice to any other contractual or statutory rights of Supplier, Supplier may charge interest on any overdue payments at the highest rate permitted by applicable law (calculated daily) from the due date until the actual date of payment. Buyer shall also be liable for all costs (including legal fees) incurred in collecting overdue payments. Supplier may also withhold or delay the supply of products and/or services to Buyer until any overdue payments have been paid by Buyer.
3. If Buyer fails to make payment within the agreed time period, Buyer shall be in default by operation of law without any notice of default being required. The date reported on Supplier’s bank statements shall be deemed to constitute the effective date of payment.

Article 4 – Delivery, Title and Risk

1. Products and/or services shall be delivered Ex Works, Supplier’s facility (Incoterms 2010) except to the extent any specific product conditions are stated in the Agreement. In case of any conflict between Incoterms and any terms of the Agreement the latter shall prevail.
2. Supplier will make every reasonable endeavor to deliver products and/or services within the delivery time specified in the Agreement or otherwise agreed by Supplier and Buyer in writing, but Supplier shall not be liable for failure to do so for any reason. Supplier is entitled to make partial deliveries.
3. Supplier’s weights and measurements shall govern unless proven to be incorrect.
4. Buyer shall inspect the products and/or services immediately on quality and quantity upon delivery thereof by Supplier. Any complaints about the products and/or services, or a shortage thereof, shall be notified to Supplier within five working days after the delivery date. If no such notification is received by Supplier within such time limit, all products and/or services shall be deemed delivered in the agreed quantity, free from visual damage.
5. Title to the products supplied by Supplier shall pass to Buyer upon delivery in accordance with the Incoterms, provided that Supplier shall for its own benefit reserve a non-possessory right of pledge (bezittols pandrecht) on the products as security for the payment in full of the sales price and all other sums due by the Buyer to Supplier in respect to such products and/or services supplied hereunder. On and at any time the Buyer does not pay a sum when due, the Supplier may exercise any right or remedy provided by Dutch law to enforce the non-possessory right of pledge.
6. Until such time Buyer fully pays for such products and all other sums due to Supplier hereunder: (i) the Buyer shall hold all such products as the Supplier’s fiduciary agent and bailee (or an equivalent officer in the relevant jurisdiction); (ii) the Buyer shall keep all such products separate from those of Buyer and any third parties and properly stored, protected and insured and identified as Supplier’s property; (iii) Buyer shall not permit any charge, security interest or other encumbrance to affect any such products; and (iv) Supplier may at any time require Buyer to deliver up all such products to Supplier and, if Buyer fails to do so, enter on any premises of Buyer or any third party where any such products are stored and repossess them.
7. Risk of loss of, and damage to, the products shall pass to Buyer upon delivery in accordance with the Incoterms. Buyer assumes all risks and liabilities arising out of or related to its use, storage, handling and resale of the Products. Buyer warrants that it has independently determined the suitability of the products and/or services for Buyer’s use.

Article 5 – Packages

If under the Agreement packaging of products remains property of Supplier or is to be returned to Supplier, Buyer must return them at Buyer’s risk and account, clean and empty to the destination indicated by Supplier and must advise Supplier on date of dispatch. Any packages not returned in good order and condition within a reasonable period specified by Supplier shall be paid for by Buyer at Supplier’s standard replacement costs.

Article 6 – Health Risk and Safety

1. Buyer acknowledges that the products to be supplied under any Agreement may be hazardous to the human health and/or the environment.
2. Buyer shall familiarize itself with and shall be responsible to keep itself as well as all persons involved in the handling of the products as from delivery thereof by Supplier, fully informed with regard to the nature of any such health and/or environmental risks and with regard to the proper and safe handling of the products.

Article 7 – Warranty

1. Supplier warrants that the products and/or services supplied by Supplier and paid for by Buyer shall at the time of delivery conform to the technical specifications of the manufacturer or as otherwise set forth in the Agreement. Supplier gives no other warranties, express or implied, with respect to any products or services. Any warranties that may be applicable pursuant to any laws or regulations, including any warranties of merchantability or fitness for any use or purpose, are expressly excluded to the fullest extent permitted by law.
2. Where the products and/or services supplied by Supplier and paid for by Buyer do not conform to such

technical specifications at the time of the delivery and Buyer notifies Supplier in accordance with Article 4, Supplier shall at its expense either replace any quantity of returned non-conforming products by a corresponding quantity of products meeting such technical specifications or re-perform such non-conforming services in accordance with such technical specifications, or, at Supplier’s option, credit Buyer for the invoice value of the applicable non-conforming products and/or services.

Article 8 – Liability

1. Subject to Article 8.4, any liability on the part of the Supplier, contractual or otherwise, shall be limited to (i) the remedies set forth in Article 8 if the Agreement solely relates to the delivery of products, or, (ii) 50% of the aggregated value invoiced, excluding VAT and credits, by Supplier to the Buyer during the six months immediately preceding the date of Supplier’s receipt of Buyer’s written claim notice, if the Agreement relates to the delivery of services only.
2. The Buyer shall indemnify and hold harmless the Supplier from any third party claims made in connection with the any Agreement.
3. Subject to Article 8.4, Supplier shall not in any circumstances be liable for any indirect, consequential or incidental loss or damage of any kind whatsoever (including without limitation loss of profit or revenue and damage to reputation or goodwill).
4. Neither party shall seek to limit or exclude its liability under the Agreement in respect of: (i) death or personal injury caused by its negligence, or that of its officers, employees, contractors or agents; (ii) fraud or fraudulent misrepresentation; or (iii) any other liability which may not be excluded by law.

Article 9 – Force Majeure

Supplier will not be responsible for any delay or failure to fulfil any term or condition of any offer, quotation, Order Confirmation, Purchase Order, Agreement or other obligation to the extent such delay or failure is caused by or results from any other event which is beyond the control of Supplier, including but not limited to: (i) strikes, labor disturbances, (ii) unavailability or shortage of raw materials or auxiliary materials, (iii) transportation problems, (iv) in cases, where Supplier itself is not the manufacturer of any product, or provider of any service, sold to Buyer, failure by its regular supplier for any reason to supply such product or service as well as modification of such product by the manufacturer which could not have been reasonably foreseen by Supplier at the time of the offer, quotation, Order Confirmation, Agreement, Purchase Order or other obligation.

Article 10 – Confidentiality

Any technical, commercial, economic and other information and data concerning Supplier’s business, including without limitation its formulas, product specifications, services, plans, programs, processes, products, costs, operations and customers, which may come within the knowledge of Buyer, its affiliates, officers or employees in the performance of the Agreement shall be treated as confidential property of Supplier and shall not be used by Buyer except for the benefit of Supplier in the furtherance of the Agreement; and shall not be disclosed to others, including governmental agencies or other authorities during or subsequent to the term of the Agreement without in each instance securing the prior written consent of Supplier. Any such information provided by Supplier to Buyer in writing or other tangible media shall be returned to Supplier either upon Supplier’s first request or upon termination of the Agreement.

Article 11 – Governing Law / Disputes

1. Any agreements and documents to which these General Conditions apply shall be exclusively governed by the laws of the Netherlands, without regard to its conflict of laws provisions.
2. Any disputes arising from any agreements or documents to which these General Conditions apply shall be exclusively submitted to the competent courts of Amsterdam.
3. Applicability of the United Nations Convention on the International Sale of Goods (CISG, 1980) is explicitly excluded.

Article 12 – Bulk Deliveries

Please note that we take the utmost care in ensuring the quality of the material you receive. Therefore, we want to inform you that some water may accumulate in the rear tank valve during transportation due to condensation. If the initial pellet sample appears wet, open the valve of the silo truck slightly until the water has run out, flush 25-50 kg of material and take a second sample. If the second sample is still wet, please make a note on the CMR and contact NEXEO PLASTICS for further guidance. Also, please capture pictures of the flushing process.

Article 13 – Data Protection

1. The Supplier informs the Buyer that all personal data supplied by the Buyer as a result of the purchase of products or the contracting of services will be processed in accordance with the applicable data protection legislation. For any communication related to the processing of personal data, the Buyer is requested to contact the Supplier by e-mail to legal@nexeoplastics.com. Personal data may be processed to manage the purchase of Supplier’s products and/or the contracting of Supplier’s services. The processing is strictly necessary for this purpose and its legal basis is the execution of the Contract itself. It is likely that, if Buyer does not provide Supplier with the data requested for this purpose, it will not be possible to make the purchase of Supplier’s products and/or the contracting of Supplier’s services. The Buyer can consult additional information on how the Supplier will process its data in the privacy and cookie policy of the Supplier’s website at <https://www.nexeoplastics.com/about-us/corporate-compliance>.
2. The Supplier will not make automated decisions that could affect the data subjects. The data will be stored for the term of the Contract and for the time required to comply with the applicable legal or contractual obligations related to the performance of this Contract and to exercise and defend the rights of the Supplier. The data will be processed only by the Supplier and, if applicable, by:
 - (i) other parties that the Supplier is legally obliged to notify; (ii) service providers that have been assigned any service connected to the management or performance of the Contract;
 - (ii) other companies of its corporate group, if required to fulfill the purpose of the processing. If any of the Supplier’s service providers process personal data in a third country, the Supplier will implement all measures and controls within its power to protect Buyer’s personal data. Where an adequacy decision does not apply, the main measures taken by the Supplier when an international transfer of personal data takes place is the sign of the I European Commission’s Standard Contractual Clauses for data transfers between EU and non-EU countries or to apply other appropriate safeguards according to the applicable data protection legislation.
3. The data subjects can request access to and rectification or erasure of their personal data, request that processing be restricted, request data portability, or object to its processing, by writing to the Supplier at legal@nexeoplastics.com. They can also file a complaint with the applicable corresponding data protection authority.
4. The Buyer hereby agrees to indemnify the Supplier against all claims, demands, actions, suits, judgments, orders, damages, costs, losses, expenses and liabilities suffered or incurred by the Supplier as a result of any breach of the General Data Protection Regulation by the Buyer.

Article 14 – Miscellaneous

1. Any Agreements will be binding upon and inure to the benefit of the respective successors and permitted assigns of each party. Buyer may not assign in whole or in part any Agreement without Supplier’s written consent.
2. Either party’s waiver of any breach or failure to enforce any of the terms and conditions of any Agreement at any time shall not be in any manner a limit or waiver of such party’s right thereafter to enforce or compel strict compliance with any Agreement. Waiver of any default at any given time shall not act to waive the same or any other default.
3. If any section, subsection, sentence or clause of any Agreement shall be adjudged illegal, invalid or unenforceable, such illegality, invalidity or unenforceability shall not affect the legality, validity or enforceability of any Agreement as a whole or of any section, subsection, sentence or clause hereof not so adjudged, if the essential terms and conditions of any Agreement for each party remain valid, binding, and enforceable.
4. This Agreement contains all of the representations and agreements between the parties and is intended to be the final expression of their agreement, notwithstanding any representation, course of conduct, or performance or statement to the contrary made by either party, and this Agreement may only be amended or modified through written agreement of the parties.